

Merton Council

Sustainable Communities

Overview and Scrutiny

Panel (call-in)



Date: 11 October 2017
Time: 7.15 pm
Venue: Committee rooms B, C, D & E - Merton Civic Centre, London Road,
Morden SM4 5DX

AGENDA

Page Number

1	Apologies for absence	
2	Declarations of pecuniary interest	
3	Minutes of the previous meeting	1 - 10
	<u>Matters arising:</u>	
	<ul style="list-style-type: none">Care leaver accommodation reference going to Cabinet on 16 October 2017; andIt was agreed to review (not remove) recommendation 12 of the housing supply task group	
4	Call-in: proposals for improving parking facilities in selected borough parks	11 - 498
5	Update report: Christmas parking A verbal report will be provided.	
6	Pre-decision scrutiny: local plan	499 - 504
7	Update report: Eastern Electric event performance	505 - 510
8	Performance monitoring	511 - 516
9	Work Programme	517 - 530

**This is a public meeting – members of the public are very welcome to attend.
The meeting room will be open to members of the public from 7.00 p.m.**

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Sustainable Communities Overview and Scrutiny Panel Membership

Councillors:

Abigail Jones (Chair)
Daniel Holden (Vice-Chair)
Stan Anderson
Kelly Braund
Michael Bull
David Chung
Russell Makin
John Sargeant

Substitute Members:

Laxmi Attawar
Mike Brunt
Edward Foley
Janice Howard
Abdul Latif

Note on declarations of interest

Members are advised to declare any Disclosable Pecuniary Interest in any matter to be considered at the meeting. If a pecuniary interest is declared they should withdraw from the meeting room during the whole of the consideration of that matter and must not participate in any vote on that matter. If members consider they should not participate because of a non-pecuniary interest which may give rise to a perception of bias, they should declare this, withdraw and not participate in consideration of the item. For further advice please speak with the Assistant Director of Corporate Governance.

What is Overview and Scrutiny?

Overview and Scrutiny describes the way Merton's scrutiny councillors hold the Council's Executive (the Cabinet) to account to make sure that they take the right decisions for the Borough. Scrutiny panels also carry out reviews of Council services or issues to identify ways the Council can improve or develop new policy to meet the needs of local people. From May 2008, the Overview & Scrutiny Commission and Panels have been restructured and the Panels renamed to reflect the Local Area Agreement strategic themes.

Scrutiny's work falls into four broad areas:

- ⇒ **Call-in:** If three (non-executive) councillors feel that a decision made by the Cabinet is inappropriate they can 'call the decision in' after it has been made to prevent the decision taking immediate effect. They can then interview the Cabinet Member or Council Officers and make recommendations to the decision-maker suggesting improvements.
- ⇒ **Policy Reviews:** The panels carry out detailed, evidence-based assessments of Council services or issues that affect the lives of local people. At the end of the review the panels issue a report setting out their findings and recommendations for improvement and present it to Cabinet and other partner agencies. During the reviews, panels will gather information, evidence and opinions from Council officers, external bodies and organisations and members of the public to help them understand the key issues relating to the review topic.
- ⇒ **One-Off Reviews:** Panels often want to have a quick, one-off review of a topic and will ask Council officers to come and speak to them about a particular service or issue before making recommendations to the Cabinet.
- ⇒ **Scrutiny of Council Documents:** Panels also examine key Council documents, such as the budget, the Business Plan and the Best Value Performance Plan.

Scrutiny panels need the help of local people, partners and community groups to make sure that Merton delivers effective services. If you think there is something that scrutiny should look at, or have views on current reviews being carried out by scrutiny, let us know.

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Agenda Item 3

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SUSTAINABLE COMMUNITIES OVERVIEW AND SCRUTINY PANEL

5 SEPTEMBER 2017

(7.17 pm - 9.35 pm)

PRESENT: Councillors Abigail Jones (in the Chair), Daniel Holden, Stan Anderson, Kelly Braund, Michael Bull, David Chung, Russell Makin and John Sargeant

ALSO PRESENT: Councillor Katy Neep (Cabinet Member for Children's Services), Martin Whelton (Cabinet Member for Regeneration, Environment and Housing), Adam Bush, Pauline Cowper, Joan Henry, Sally Kenny, Dennis Pearce, Peter Southgate, Liz Broughton (Head of Access to Resources), Hannah Doody (Director of Community and Housing), Steve Langley (Head of Housing Needs and Strategy), Chris Lee (Director of Environment and Regeneration), Paul McGarry (FutureMerton Manager), James McGinlay (Assistant Director for Sustainable Communities), Yvette Stanley (Director, Children, Schools & Families Department), Annette Wiles (Scrutiny Officer), Paul Chadwick, Lee Buss (Director of Operations, Evolve) and Liza Burrell, (Gap Road service)

1 APOLOGIES FOR ABSENCE (Agenda Item 1)

Apologies for absence were received from Councillor Nick Draper, Cabinet Member for Community and Culture.

2 DECLARATIONS OF PECUNIARY INTEREST (Agenda Item 2)

There were no declarations of pecuniary interest.

3 MINUTES OF THE PREVIOUS MEETING (Agenda Item 3)

The minutes of the last meeting were agreed as a true and accurate record.

4 INTRODUCTION TO HOUSING AND HOMELESSNESS - PRESENTATION (Agenda Item 4)

Steve Langley, Head of Housing Need and Strategy, presented on housing needs and homelessness using the presentation provided in the agenda pack.

In response to member questions, the following clarification was provided:

- There are approximately 70 to 100 new additions to the housing register each month and the register is reviewed to ensure that all registrations are active and valid. Merton's housing register policy is not as restrictive as it might be meaning that this acts as a good indication of housing need in the borough;

- The Council is working with Street Rescue, which is funded by the Greater London Authority. It responds to any report of rough sleeping and will go out to provide support when needed any time of the day or night. However, on occasions, a rough sleeper won't want to engage with offered services. Support is then provided through Faith in Action that will work to get individuals back on track;
- The term 'rough sleeper' is legally defined according to whether or not an individual is bedded down. The last count of rough sleepers in Merton happened in February 2017 and totalled nine;
- The Council is continuing to work with private landlords through the Landlord Forum to increase the supply of private rented accommodation. The work ongoing with the Notting Hill Housing Association was quoted as an example. The implementation of universal credit has resulted in a drop in income for private landlords. The Council is trying to make taking tenants on universal benefit attractive to private landlords by assuring them a guaranteed income and by breaking down their beliefs about those on benefits;
- Shorthold tenancies in the private sector are not assured (a tenancy can be lost by a landlord giving two month's notice and following a short court process with no reasons or grounds required). Therefore, tenants with a secured or assured tenancy are unlikely to give these up in favour of renting in the private sector. It was noted that the courts are taking an increasingly tough line against tenants in rent arrears meaning some secured and assured tenancies are becoming available as a result;
- Any resident in Merton who has been made homeless and who has a property they own overseas is not homeless and would need to live in their property;
- Of the 9,581 households on Merton's Housing Register at the end of March 2017 only 180 were in temporary accommodation and therefore regarded as homeless. The remainder are housed in the private sector, with family and friends etc.

Cllr Russell Makin thanked the staff in the housing team for all their good work with residents.

5 CARE LEAVER ACCOMMODATION (Agenda Item 5)

To support members to look in depth at the issue of accommodation for care leavers, the meeting took a workshop approach splitting into two groups to focus on:

1. The issues care leavers face with accommodation supported by Liza Burnell, a member of the Gap Road Team at Grenfell Housing and Training and Lee Buss, Director of Operations at Evolve Housing and Support; and
2. Different approaches to care leaver accommodation supported by Paul Chadwick, the former Director of Children's Services at Croydon.

Acknowledging that accommodation for care leavers is also an issue relevant to the Children & Young People Overview and Scrutiny Panel, its members were in attendance at the meeting.

Workshop 1: The issues care leavers face with accommodation

Members heard directly from Liza Burnell who is a life coach and mentor supporting care leavers through the semi-independent provision at Gap Road in Wimbledon. This is a six bed house catering for 18 – 19 year care leavers. Wraparound care is provided on a strengths based approach. Based on her experience, Liza highlighted that care leavers have very different housing needs. For example, young people who enter care as unaccompanied asylum seekers have very different life experiences. They often find it difficult to comply because they have had to be self reliant. This results in it being difficult to achieve engagement. The need for a range of accommodation offers was therefore highlighted.

The work of the Children's Services team in preparing young people for leaving care through independent living skills training was emphasised. Liza suggested that the more that is done and the earlier this starts whilst young people are still in care, the easier it is for workers to engage with young people when they arrive in a semi-independent setting. Liza focused on care leavers who speak English as an additional language and the specific help needed to integrate pre-tenancy help into ESOL provision.

The need for care leavers to sustain their links with foster carers was highlighted as difficult to achieve where semi independent and independent accommodation isn't available in the same areas as foster carers. Innovative solutions to achieve more provision were highlighted including the Y-Cube model and the Tiny Homes project in Detroit.

Lee Buss additionally highlighted that private rented accommodation isn't appropriate for care leavers where this doesn't have support and that care leavers are significantly more likely to end-up homeless than young people growing up with their parents. Liz Broughton, the Head of Access to Resources, reminded members that currently Merton has 89 young people in semi-independent provision, of which 72 are care leavers. It was highlighted that the Council has a duty to supply appropriate accommodation for care leavers which includes the Gap Road provision and that Merton has no care leavers in Bed and Breakfast accommodation. However, whilst semi-independent provision is well catered for, the difficulty comes in terms of next steps and sufficient independent provision.

In response to member questions, officers and guests further commented:

- Whilst there have been no breakdowns in permanent tenancies, insufficient provision means there are 19 - 20 year olds that remain within semi-independent provision when ideally they should have taken the next step;
- The example of Housing First was highlighted. This takes the approach of providing accommodation first supported by long-term, open-ended support. This has achieved a high success rate of around 90% of tenancies being sustained compared to a sustained tenancy rate of around 80% where being ready for independent living has to be demonstrated first;
- It needs to be recognised that all young people are individuals with different needs and that currently, the duties on the Council are increasing: the right for young people to stay put with their foster carers for longer and the Council's retention of corporate parenting responsibility potentially through to the age of 25 years;

- Another approach to care leaver accommodation is the co-operative building scheme as exemplified by the Stoke-on-Trent Housing Project; and
- Social networks can be a positive or a negative experience for care leavers. The role of peer mentors was highlighted as a way of providing guidance for care leavers in developing relationships.

Workshop 2: Different approaches to care leaver accommodation

Members heard from Paul Chadwick, the former Director of Children’s Services at Croydon. He gave an overview of his work, outlining the issues he faced whilst working in Croydon including the largest social care population in London, 900 looked after children and increasing cost restrictions. He emphasised that although he was faced with significant challenges, the issue of cost, demographic change, housing shortages and finding solutions for people in difficult circumstances these are challenges faced by every London authority.

He praised Merton for its Ofsted Report and model for care leaver accommodation which provided the context for the workshop.

Yvette Stanley, the Director of Children, Schools and Families, gave members an outline of the context in the borough; Merton has a low number of children in care compared to other local authorities. Despite having 15 independent accommodation offers annually, there were 25 care leavers last year. Therefore, there needs to be a discussion about housing alternatives and options.

Additionally, Merton has a growing population, some with challenging and complex needs. In particular there is a trend of older children coming into care which is putting more pressure on the number of care leavers requiring housing. Members were also informed about the statutory duty to have a Pathway Plan for care leavers and the range of routes needed to enable a pathway to independence and adulthood. It was emphasised that the range of needs should be viewed as a ‘continuum’, and a corresponding range of options provided for young people.

Members were reminded that the “Corporate Parenting” function does not cease because a young person is a care leaver. Much like being a parent, a longer term responsibility is required until care leavers have the skills and confidence to deal with complex situations such as finding employment, learning how to manage finances and how to budget and have friendships and relationships in the adult world.

Paul Chadwick highlighted that when it comes to finding accommodation for care leavers, there cannot be a “one size fits all” approach and any local authority should take into account the unique aspirations, skills and attributes of young people when looking at housing options.

It was highlighted to members that the process of thinking about life as a care leaver and the preparation for this should begin between the ages of 14 and 16. It is essential that care leavers have skills training and that both the young person and the local authority are aware of the person’s skills and skill gaps as early as possible. This is particularly important when matching young people in home sharing

programmes as often children of a similar age in the care system can come from very different backgrounds and therefore be at different stages of their life and progression into adulthood.

Paul recommended that local authorities should consider a proactive involvement with the private sector, in particular with companies like Evolve that run Houses in Multiple Occupation (HMOs). This option was used at Croydon and worked well. Living in a council regulated and supported house share with other Merton care leavers could have significant benefits and offer care leavers an opportunity to learn. For example, tenants enter into an agreement directly with the landlord and pay rent as an individual. Feelings of loneliness and isolation, which are often felt by young care leavers, can be avoided.

Additionally, the cost of single occupancy can be several times a person's housing benefit and much more expensive than the HMO option. Steve Langley, Head of Housing Needs and Strategy, highlighted that any such process would involve brokering an agreement with the provider e.g. guaranteeing the condition of the house to the landlord, strict guidelines and rules around safeguarding, health and safety and a rigorous matching process similar to that of Shared Lives (the adult placement service).

Members also considered the 'Staying Put' policy (arrangements for care leavers aged 18 and over to stay on with their foster carers). This is currently operating in Merton but was highlighted in the recent Ofsted Report as something that could be developed further. It was discussed that in order to further utilise this programme, there would need to be support for the recruitment of foster carers and lodging providers, especially locally. The opportunity to work with Merton's in-house Shared Lives (Adult Placement) service was highlighted.

In response to member questions, officers clarified:

- A local authority can place a foster child out of the area if it is appropriate for the young person's needs. However, they are still the responsibility of that local authority. Moreover 80%+ of the foster children placed outside Merton are within 20 miles radius of the borough with the majority placed in Merton or a neighbouring borough;
- Care leavers can be liable to pay council tax and if Merton were to pick up this cost it would be around £35,000 per annum;
- In response to concerns that care leavers with complex and behavioural problems could detrimentally influence their peers in a HMO, it was highlighted that any home sharing arrangement would require support from the local authority and provider. A significant amount of personalised planning would be provided to ensure that house mates were carefully matched taking into consideration their age, background, individual needs and compatibility with their peers; and
- If Merton wants to commission more HMOs for care leavers, it needs to work with organisations such as Evolve. It can use its portfolio and speak to local landlords about tenancies for young people. A pilot programme should be considered (a HMO house share to review and explore the private sector housing option for care leavers in Merton).

RESOLVED: Members resolved to provide the following reference to Cabinet:

- As reflected in the recent Ofsted combined inspection judgement and report, Merton has a good track record in making appropriate accommodation available for care leavers for which we congratulate officers.
- Proactive accommodation planning is critical as part of the young person's pathway plan for independence. We want to endorse the approach of Children's Services of engaging young people in care to understand their aspirations, to continue to meet their needs and prepare them for independence.
- Through our exploration of the issues, we learnt that whilst there is sufficient semi-independent accommodation for care leavers, there is not enough nor a sufficient range of independent accommodation options as the next step on from semi-independent arrangements. Additionally, the recent change in requirements means the Council is now retaining its corporate parenting responsibilities for longer potentially through to the age of 25. This means provision of sufficient accommodation of all types is likely to be stretched and there is a need to increase the volume and supply of semi-independent and independent accommodation for care leavers. We are keen that a range of options be explored to meet this growing demand including:
 - Houses of Multiple Occupation (HMOs) at their best can offer care leavers the opportunity of accommodation supported by their peers, the Council and its partners. We ask the Council's Housing, *futureMerton* and Children, Schools and Families departments to continue working with private landlords and partners like Evolve to offer more HMO opportunities to care leavers. We have identified that there is potential to work in partnership with Evolve and its portfolio of HMO landlords. We recommend that a pilot project with Evolve is explored;
 - The 'lead tenant model' has been found to be successful and should also be considered. This is where a more experienced tenant (potentially themselves a former care leaver) takes the responsibility for managing key aspects of the tenancy and to model this for other less experienced tenants (care leavers new to independent living). Typically this is offered in exchange for a discounted rental cost;
 - Children's Services, working with Adult Social Care, explores the potential for extending suitable Shared Lives accommodation to young people with more complex needs leaving care; and
 - Other options that we identified and that we recommend are explored as longer term opportunities are Housing First (provision of accommodation first supported by long-term, open-ended support), co-operative building schemes (allowing care leavers the opportunity to take responsibility for the refurbishment of their own property) and Merton developing additional accommodation itself for example on a Y-Cube model.
- The recent combined Ofsted inspection additionally identified that care leavers in Merton receive good support in developing the skills and knowledge that they need to live independently and to manage their own affairs. We congratulate officers on this achievement but want to encourage exploration of what else might be done. We recommend the following are specifically considered:

- The implications of developing more ‘staying put’ arrangements as a transition to full independence, (this is a new policy allowing those in care to remain with their foster carers for longer);
 - Maintaining our good work and focus on working with young people whilst still in foster care with the aim of achieving better engagement when they enter semi-independent provision;
 - Maintaining our good work and integration of pre-tenancy help into ESOL provision to provide support for care leavers that speak English as an additional language;
 - Continue to encourage care leavers who have successfully transitioned into independent accommodation to become peer mentors to offer support for those that are yet to successfully achieve this transition. We suggest looking at the good practice established by Kensington and Chelsea; and
 - The Council explore how to encourage and support young people prior to leaving care to understand the benefit of saving to build up a rent deposit/property maintenance fund. Care leavers have themselves identified this need.
- The recent Ofsted inspection report states that the Council’s ‘staying put’ offer is “underdeveloped”. We recognise that Children’s Services is working to improve the opportunities for young people to stay with their foster careers. However, we also note that arrangements for staying put have the potential to reduce the pool of available foster families. Therefore we ask Cabinet to prioritise that all teams and all departments across the Council work together to support and increase the recruitment of new/additional foster careers.

6 LOCAL AUTHORITY PROPERTY COMPANY UPDATE - PRESENTATION (Agenda Item 6)

James McGinlay, Assistant Director, Sustainable Communities and Paul McGarry, Head of *futureMerton*, presented on the Local Authority Property Company using the presentation provided in the agenda pack.

In response to member questions, the following clarification was provided:

- The four initial sites identified for development are in the public domain as they feature in the local development plan. Greater scrutiny of these developments is anticipated because they are Council led. A robust and transparent consultation process will be used. The Council wants to demonstrate that it is a good investor and that community engagement is important. It is intended that these developments go for planning permission in the New Year and therefore pre-planning consultation will start in November;
- The shareholder board is a subcommittee of Cabinet as agreed by Full Council. Any change to the governance structure is therefore a legal consideration which would need to again be determined by Full Council;
- It is planned to build around 1,500 residential units using land already in Council ownership. It is therefore unlikely that these developments will have any impact on local land prices. Where there is adjacent land available for development, a joint venture may be considered;

- The property company will operate on a lean structure with limited Council staff seconded. James McGinlay, Assistant Director, Sustainable Communities and Paul McGarry, Head of *futureMerton*, will act as company directors and be seconded for a few days a week. Their salaries for these days will be paid by the company. Their costs will be recharged to the company and their positions will need to be back filled. A further, non-executive director, with a specialty in finance, is yet to be appointed. All other functions (such as design and maintenance) will be provided on a contractual basis;
- The purpose of the housing company is to maximise the return for the Council. This means focusing on the residential market, specifically the private rented sector. It was highlighted that the Council has no experience of commercial developments, which are highly competitive, higher risk and with marginal return. The Council does have a track record of successful residential developments;
- The resulting residential properties will be made available for rent and not purchase. This is to ensure an ongoing income for the Council and avoid issues such as properties remaining empty if purchased for investment purposes. Given the objective of achieving the maximum return for the Council, rents will be set based on a market level assessment. This is being carefully researched; and
- The current intention is for approximately 26% of the first tranche of units to be affordable. It was noted that the Council will be subject to the same scrutiny as other developers and will need to provide the same viability evidence with regard to affordable housing.

7 PROGRESS AGAINST THE HOUSING SUPPLY TASK GROUP RECOMMENDATIONS (Agenda Item 7)

In response to member questions, Chris Lee, the Director of Environment and Regeneration, and James McGinlay, Assistant Director for Sustainable Communities, clarified:

- Recommendation 12: the scrutiny officer will check that the Panel has agreed to remove this recommendation on overcrowding strategies;
- Recommendations 15/16: the development of intermediate products such as Pocket homes and the YCube model through the Local Authority Property Company will depend on whether this is in line with its strategy which is to achieve the biggest income return for the Council; and
- Recommendation 4/13: the provision of affordable housing through the Local Authority Housing Company will be determined by the nature of the sites that become available and viability and planning policy.

8 WORK PROGRAMME (Agenda Item 8)

- The report of the Air Quality task group has been delayed. This is because the Council's consultation on air quality has not yet happened and the final report will want to take account of the responses received. The task group report will now come to the Panel at its meeting on 10 January 2018;
- Members again expressed their concerns about the number of items to be taken at the meeting on 2 November 2017. It was suggested that some items be taken at the additional meeting on 11 October 2017 which has recently been scheduled

to accommodate the parking charges call-in. The scrutiny officer will explore this options with officers; and

- It was reported that the Eastern Electrics event in Morden park was successful; it raised £55K, had low anti-social behaviour and crime, 16.5K people in attendance, no noise breach with music going off at 10pm prompt and with little damage to the park. It was agreed that a full report on the event would be made to the Panel at its next meeting.

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Committee: Sustainable Communities Scrutiny Panel

Date: 11 October 2017

Wards: all

Subject: Starting Stage 1 consultation on new Local Plan

Lead officer: Director for Environment and Regeneration Chris Lee

Lead member: Cabinet Member for Regeneration, Environment and Housing, Councillor Martin Whelton.

Contact officer: Deputy FutureMerton manager, Tara Butler

Recommendations:

A. That the Sustainable Communities Overview and Scrutiny Panel consider and discuss the following report and recommendations:

B. That Cabinet resolve to approve the first six week consultation on the new borough-wide Local Plan, to run for six weeks between October and December 2017.

C. That approval for the short consultation leaflet be delegated to the Director of Environment and Regeneration in consultation with the Cabinet Member.

1 PURPOSE OF REPORT AND EXECUTIVE SUMMARY

1.1. On 14 September 2016, council resolved to start a new borough-wide Local Plan. In line with government's guidance, this will be a single document replacing both Merton's Core Planning Strategy 2011 and Sites and Policies Plan 2014.

1.2. Cabinet is now asked to approve the first statutory borough-wide consultation of 6 weeks, to take place between October and December 2017.

2 DETAILS

2.1. On 14 September 2016, council resolved to start a new borough-wide Local Plan. In line with government's guidance, this will be a single document replacing both

- Merton's Core Planning Strategy 2011 and
- Sites and Policies Plan 2014.

2.2. The new Local Plan won't replace the South London Waste Plan 2012 (as this is a joint document with three other boroughs, dealing with waste management only) or the Estates Local Plan (as this is a site-specific rather than borough-wide Local Plan).

- 2.3. The council has already committed to creating plans for Morden and Wimbledon to ensure that the opportunities presented by Crossrail2 and the Mayor's Housing Zone in Morden can be realised.
- 2.4. Rather than create two separate Local Plans (with two separate sets of research, consultation and costs) the council will create one borough-wide Local Plan.
- 2.5. When the Local Plan is finished, it can cover:
- Borough-wide strategic policies on housing, design, flood risk, open space, etc (a similar approach to that are found in the Core Planning Strategy)
 - Area specific strategic policies covering the town centres and wider surroundings of Colliers Wood, Mitcham, Morden, Raynes Park and Wimbledon (a similar approach to those found in the Core Planning Strategy) These area-based policies can set the direction and allocate the sites for any detailed masterplans that may follow, such as for Morden Housing Zone.
 - Setting land designations: e.g. town centre boundaries, designated open space boundaries, areas for nature conservation, cycle routes etc. (similar to the maps in the Sites and Policies Plan)
 - Allocations of specific sites for development and any statutory site allocations or specific planning policies required for Morden, Wimbledon, or any other part of the borough (similar to the Sites and Policies Plan)
 - Detailed planning policies on retail, business areas, offices in town centres, housing matters, urban design (similar to the Sites and Policies Plan)
- 2.6. For this stage 1 initial consultation, officers will produce a short consultation leaflet (5-10 pages) and web form asking residents, businesses and others to suggest sites to allocate for development, to suggest places that they want to protect or see change and to suggest ideas for new planning policies.

3 ALTERNATIVE OPTIONS

- 3.1. One alternative is not to consult on the first stage of a Local Plan prior to December 2017. This option is not recommended as the current approach co-ordinates with the Mayor's London Plan, Transport Strategy and Environment Strategy timetable (all of which will have been published for consultation by December 2017) and with the council's requirements to produce a Local Implementation Plan (generating funding to the council to deliver the Mayor's Transport Strategy).
- 3.2. Missing this opportunity for consultation before January 2018 would remove the alignment between the Mayor of London's work and the council's work. This Local Plan timetable is also co-ordinated with the delivery of Morden Housing Zone and will de-risk the planning process to help deliver that zone.

- 3.3. The option not to carry out a Local Plan has already been considered and rejected by council at their meeting on 16 September 2017.

4 CONSULTATION UNDERTAKEN OR PROPOSED

- 4.1. As this is the first consultation stage, it is asking respondents questions (e.g. which sites they would like to see developed? What is important to you with new development?)
- 4.2. Officers are designing a short leaflet (5-10 pages) that will be easily readable online to prompt responses on planning policy matters and potential sites for redevelopment.
- 4.3. Peer to peer promotion of the consultation is usually a more successful approach. The consultation would be promoted by:
- Sending it to all +2,000 community groups, residents associations, nature conservation bodies, individuals, landowners, developers and others on Merton's Local Plan consultation database. We will be asking community groups and residents associations to help spread the word in their own newsletters, blogs and websites.
 - Having an online form and promoting it on the council's website, Twitter and Facebook
 - Attending community events and encouraging people to respond

5 TIMETABLE

- 5.1. It is proposed that the consultation takes place for six weeks from around the end of October until the first week of December 2017.
- 5.2. This timetable for considering the council's consultation results is co-ordinated with the publications / projects below:
- The first consultation on the Mayor's London Plan: due to be published November 2017 for three months
 - The Mayor's draft Transport Strategy and Environment Strategy, currently out for consultation until November 2017
 - Progress on the Morden Housing Zone, de-risking the planning process
 - The new draft of the National Planning Policy Framework, due in March 2018
- 5.3. The consultation results and all of the information will be used to inform Stage 2, a draft of the new Local Plan during 2018.

6 FINANCIAL, RESOURCE AND PROPERTY IMPLICATIONS

- 6.1. Funding to support this work will come from existing resources and officers will seek opportunities for funding bids and match funding wherever possible.

- 6.2. For example, the council made a successful funding bid to the Greater London Authority for £20,000 each year for 2017-18 and 2018-19 to support the redevelopment of Morden. Some of this funding (for example, on public engagement and technical expertise) will support the Morden element of the borough-wide Local Plan where this helps to deliver the Housing Zone.

7 LEGAL AND STATUTORY IMPLICATIONS

- 7.1. The Planning and Compulsory Purchase Act 2004 (as amended) requires at least two stages of engagement on local plan making. This is the first of the two stages.
- 7.2. With the aim of encouraging more local authorities to have a local plan in place, the Housing and Planning Act 2016, the Act gives the Secretary of State greater powers to intervene in the local plan making process. Specifically it would allow the Secretary of State to intervene if a local authority was failing or omitting to do anything it is necessary for them to do in connection with the preparation, revision or adoption of a local plan.
- 7.3. The Government's Implementation of planning changes: technical consultation proposes to prioritise government intervention where:
- there is under delivery of housing in areas of high housing pressure;
 - the least progress in plan-making has been made;
 - plans have not been kept up-to-date.
- 7.4. Merton's Core Planning Strategy was adopted in July 2011, just over six months prior to the National Planning Policy Framework publication in March 2012. Although the draft NPPF was considered as part of Merton's Core Planning Strategy and despite Merton producing three Local Plans between 2012 and 2017, technically Merton's strategic policies are not up to date. The preparation of the new Local Plan will enable Merton's strategic policies to be revised.

8 HUMAN RIGHTS, EQUALITIES AND COMMUNITY COHESION IMPLICATIONS

- 8.1. Local Plans contain planning policies to improve community cohesion and are subject to Sustainability Appraisal / Strategic Environmental Assessments and Equalities Impact Assessments.

9 CRIME AND DISORDER IMPLICATIONS

- 9.1. Local Plans contain planning policies to improve community cohesion and are subject to Sustainability Appraisal / Strategic Environmental Assessments which also consider matters of crime and disorder.

10 RISK MANAGEMENT AND HEALTH AND SAFETY IMPLICATIONS

- 10.1. As set out in the body of this report.

11 APPENDICES – THE FOLLOWING DOCUMENTS ARE TO BE PUBLISHED WITH THIS REPORT AND FORM PART OF THE REPORT

- None

12 BACKGROUND PAPERS

- 12.1. Planning and Compulsory Purchase Act 2004 as amended.
- 12.2. National Planning Policy Guidance

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Committee: Sustainable Communities Scrutiny and Overview Committee

Date: 11th October 2017

Wards: St Helier, Merton Park, Cannon Hill

Subject: Eastern Electrics Event, post-event review

Lead officer: Graeme Kane

Lead member: Cllr Nick Draper

Contact officer: Graeme Kane

Recommendations:

1. Members are asked to note the contents of the report and provide officers with any comments regarding their experiences, or reports they have received, of the event.
-

1 PURPOSE OF REPORT AND EXECUTIVE SUMMARY

- 1.1. This report is intended to provide Members with an overview of how London Borough of Merton oversaw the management and delivery of the Eastern Electrics (EE) event which took place at Morden Park on 5th August 2017. It also provides a review of the event in terms of its safe delivery.
- 1.2. Teams across the Council worked hard to ensure the EE event, organised and presented by We are the Fair, at Morden Park on 5th August 2017 was safe and secure. They worked closely with the police and the event organisers to carefully manage noise pollution, food hygiene, litter and anti-social behaviour associated with large crowds. The event was subject to close scrutiny by the Licensing Committee and restrictions were put on the event to limit its numbers to 17,000 and reduce the times at which loud music could be played. Our enforcement officers ensured these limits were adhered to. The official attendance figure for the event was 15,995. On the whole, the management of the event is considered to have been successful with few incidents of anti-social behaviour or nuisance.

2 DETAILS

2.1. Background

- 2.2. The original proposal was for the event to be a single-day 20,000 capacity Electronic Dance Music Festival to be held at Morden Park. This concept had been running over 8 years at various venues including Knebworth House and Greenwich. They have been at Hatfield House since 2014. The fact that most of their clientele was from London attracted them to the setting of Morden Park and its good transport network. The Festival was intended to run from 11:00 am to 11:00pm on Saturday 5 August 2017, with a range of music from various artists across a number of stages throughout the site. The event was only open to guests aged 18 and over, and was largely a pre-ticketed event.

2.3. Licensing Committee and Safety Advisory Group (SAG) oversight

- 2.4. The SAG reviewed the event plans at their meeting on 4th April 2017, which was attended by representatives from the event organiser and promoter. The SAG raised specific concerns including among other things: emergency access to the site; public nuisance before, during and after the event; noise disturbance to the residents and those having ceremonies at the Morden Registry Office.
- 2.5. The Licensing Committee considered the event application at their meeting on 10th May 2017. A total of 153 conditions were placed on the event organisers to fulfill. The duration of the event was reduced to 11am to 11pm, with licensable activities (including music and alcohol sales) ceasing at 10pm. The capacity of the event was limited to 17,000 rather than the 20,000 originally envisaged by the organisers. The organisers were also required to provide a noise management plan produced by a suitably qualified noise consultant. This considered the noise levels at particular receptors around the site i.e. residents' homes. There was also a requirement to carry out ID scanning on a random sample of attendees to deter underage attendees and those looking to cause a nuisance. The close of the event was also staggered to encourage the crowds to leave over the course of several hours rather than all at once.
- 2.6. Among other things, the conditions required the organisers to provide to the SAG the following plans: waste management plan; water management plan; event control plan; crowd management plan; alcohol management plan; and, traffic management plan. The organisers were also required to provide an emergency plan, which was tested by the SAG with a robust table-top exercise. The required security plan included the position of CCTV cameras, extent and nature of the external perimeter fence as well as the number and position of marshalls/security personnel and the position of entry/ exit gates. Security arrangements were provided by G4S on behalf of the event organisers. A pick up/ drop off plan was put in place for taxis and private hire vehicles with the aim of ensuring guests were not being collected along the main road.
- 2.7. Having been suitably satisfied with the plans provided by the organisers, on 26th June 2017, the SAG agreed for the event to go ahead.
- 2.8. **Communication with residents**
- 2.9. During the early planning stages, officers from the Greenspaces Team liaised with the Friends of Morden Park to gain their feedback and support. This two-way flow of information and exchange continued throughout the planning and post-event stages as necessary. The Friends gave their support to the event.
- 2.10. The organisers were required to send a communication letter to the neighbouring residents and made an offer to provide discounted tickets to them. Some feedback was received suggesting that this letter was not circulated as widely as required and there was limited opportunity to take advantage of the free tickets.
- 2.11. Elected members were also informed in advance of plans to monitor and oversee the event.

- 2.12. During the event weekend, the organisers provided a dedicated resident hotline number so their staff could coordinate and respond to residents' concerns.
- 2.13. **Preparation and monitoring of the event**
- 2.14. Given the size of the event, the site took several days to build and several more to deconstruct.
- 2.15. The main concerns from residents and stakeholders continued to be noise disturbance and antisocial behaviour from the guests, in particular urination in public places after the event. To combat the latter, public portaloos were situated outside the Civic Centre and part way up the pedestrian route along the A24 at the car wash. The route was also marshalled at the start and end of the event to discourage anti-social behaviour of this nature around the residential properties.
- 2.16. Given the nature of the event, particularly being the first time it had been held in Morden, and the concern amongst residents and stakeholders, LBM arranged for professional and service- related officers to be on site during the day to oversee certain elements. This included:
- (i) Green Spaces Team: Two officers were present for the duration of the event liaising with the event control room and present within the park and surrounding area;
 - (ii) Parking Services: Civil Enforcement Officers and mobile enforcement vehicles were present in the surrounding roads for the duration of the event;
 - (iii) Noise Nuisance: In addition to the event organisers having their own noise consultants present at the event to carry out monitoring, two LBM officers from the Environmental Health Pollution team were present throughout the day;
 - (iv) Food Safety: Officers carried out checks on all 18 caterers who were present at the event. Further checks were undertaken after they set up their stalls on the Friday before the event. One food safety officer was present for the duration of the event itself;
 - (v) Licensing: Two licensing officers present for the duration of the event to ensure compliance to the conditions.
- 2.16.2 All of these officers were able to ensure the event was safe and secure, as well as build up intelligence and evidence of how the event was being managed by the event management company.
- 2.17. The event organisers put in place a waste management plan and appointed a separate contractor to clear up the park, surrounding roads and pedestrian route to the park. Our own contractors, Veolia, were made aware of the increased footfall in Morden and will tailor their resources appropriately on the Saturday and Sunday;
- 2.18. To address anti-social behaviour, LBM also requested the support and assistance of the Street Pastors and Catch 22 to provide support to those who were need of assistance owing to inebriation.
- 2.19. The London Metropolitan Police treated the event as a London-wide event and therefore were able to provide officers additional to the borough team.

Police officers were also patrolling inside the site, the costs of which were met by the event organiser.

2.20. **Feedback following the event**

2.21. Noise monitoring confirmed that noise levels were reported to be lower than expected by up to 10dB and therefore complied with the conditions. There were three complaints received by the noise pollution team on the day. The noise did not unduly disturb the ceremonies at the Registry Office; it was louder on the first floor than the ground.

2.22. During the day five complaints were received regarding anti-social behaviour. They referred to a perceived lack of stewards and police, the number of people leaving the site, urination in public places.

2.23. The Licensing Team concluded that the event had been well organised and observed the intention and requirements of the 153 conditions.

2.24. Trading standards were content with the weights and measures compliance on the site. Statutory requirements were met and additional notices were put in place following a walk around before the event. There was no evidence of underage selling. Some counterfeit merchandise was seized from one concession and an investigation is underway; this does not reflect on the organiser.

2.25. Over the course of the day, there were no arrests made within or close to the event. Catch 22 reported that they had been in the park from 4pm until 9.30pm and generally found the young people to be respectful. There were very few incidents and they were relatively minor. There were some low level incidents of legal drug use evident from NO₂ canisters found in the vicinity.

2.26. London Fire Brigade issued a Fire Safety Certificate for this event and no incidents occurred on the day.

2.27. Medical provision was considered to be very good and there were no significant incidents reported.

2.28. Concerns and complaints following the event focused on relatively minor, although understandably concerning, incidents. This included some reports of urination in residents' gardens and public places despite the provision of portaloos. It may be that additional portaloos would have helped to avoid this situation but it is not guaranteed that this would solve the problem entirely. The pick-up arrangements were also not used as well as intended which resulted in crowds waiting for taxis/ private hire along the A24, which caused safety concerns and created late night disturbances for residents. Both of these issues could be better managed in future with changes to the marshalling arrangements around the site and along the main pedestrian routes. There were also reports, and evidence after the event, of low-level drug dealing, namely illegal 'high canisters'.

2.29. **Future events**

2.30. Given the success of the event, the organisers have indicated that they would be interested in returning to the location next year. They have invested considerable time and learnt a great deal from delivering the event this year. Therefore it is not surprising that they want to build on this investment. In the same vein, LBM officers and other key stakeholders, have

learnt from the experience and have been reassured by the professional and responsible approach demonstrated by the event organisers. They would therefore be willing to consider future events in the park as long as they were controlled and managed in a similar manner. The safety of residents and attendees will remain an essential element of any future event. Despite efforts this year, it was noted that the communication with residents could be improved and this is an area for further work and attention. There is also great advantage in confirming, and therefore communicating, any future dates well in advance to give residents, stakeholders and officers plenty of time to put in place necessary arrangements.

3 ALTERNATIVE OPTIONS

- 3.1. This is a post-event review and therefore there are no decisions required or recommended. Members are asked to note the contents of the report and provide officers with any comments regarding their experiences, or reports they have received, of the event.

4 CONSULTATION UNDERTAKEN OR PROPOSED

- 4.1. Officers engaged with the Friends of Morden Park during and after the event. Representations were received by the Licencing Committee by key stakeholders during the consideration of the license application. Comments and feedback from local residents was received before and after the event which informed the management and oversight of the event, including the conditions applied by the Licensing Committee.

5 FINANCIAL, RESOURCE AND PROPERTY IMPLICATIONS

- 5.1. There are no financial implications as a result of this post-event report.

6 LEGAL AND STATUTORY IMPLICATIONS

- 6.1. There are no legal or statutory implications as a result of this post-event report.

7 HUMAN RIGHTS, EQUALITIES AND COMMUNITY COHESION IMPLICATIONS

- 7.1. There are no human rights, equalities or community cohesion implications as a result of this post-event report.

8 CRIME AND DISORDER IMPLICATIONS

- 8.1. There are no crime or disorder implications as a result of this post-event report.

9 RISK MANAGEMENT AND HEALTH AND SAFETY IMPLICATIONS

- 9.1. There are no risk management or health and safety implications as a result of this post-event report.

10 APPENDICES – THE FOLLOWING DOCUMENTS ARE TO BE PUBLISHED WITH THIS REPORT AND FORM PART OF THE REPORT

N/A

11 BACKGROUND PAPERS

N/A

Performance Monitoring Report - Community & Housing – August 2017

Dept.	PI Code & Description	Polarity	August 2017					YTD Result	Annual YTD Target	YTD Status
			Value	Target	Status	Short Trend	Long Trend			
Libraries	CRP 059 / SP 008 No. of people accessing the library by borrowing an item or using a peoples network terminal at least once in the previous 12 months	High	67,321	56,000				67,321	56,000	
Libraries	CRP 060 / SP 009 No. of visitors accessing the library service on line	High	105,106	84,630				105,106	84,630	
Housing Needs & Enabling	CRP 061 / SP 036 No. of households in temporary accommodation	Low	177	230				189.6	230	
Housing Needs & Enabling	CRP 062 / SP 035 No. of homelessness preventions	High	203	187				203	187	
Housing Needs & Enabling	SP 037 Highest No. of families in Bed and Breakfast accommodation during the year	Low	2	10				2.2	10	
Housing Needs & Enabling	SP 038 Highest No. of adults in Bed and Breakfast accommodation	Low	2	10				1.4	10	
Libraries	SP 279 % Self-service usage for stock transactions (libraries)	High	97%	97%				97%	97%	
Libraries	SP 280 No. of active volunteers in libraries (Rolling 12 Month)	High	314	220				314	220	
Libraries	SP 282 Partnership numbers (Libraries)	High	43	30				43	30	
Libraries	SP 287 Maintain Library Income	High	£122,825	£130,297				£122,825	£130,297	

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Environment & Regeneration August dashboard

Public Protection

PI Code & Description	Aug 2017					2017/18					YTD Result	Annual YTD Target	YTD Status
	Value	Target	Status	Short Trend	Long Trend	Value	Target	Status	Short Trend	Long Trend			
Parking													
CRP 044 Parking services estimated revenue	1,607,696	1,263,110	✓	↑	↑	7,588,333	5,517,233	✓	↓	↓	7,588,333	5,517,233	✓
SP 127 % Parking permits issued within 5 working days	90%	90%	✓	↓	↑	65%	90%	✗	↓	↓	65%	90%	✗
SP 258 Sickness- No of days per FTE from snapshot report (parking)	1.39	0.66	✗	↓	↑	6.3	3.3	✗	↑	↑	6.3	3.3	✗
SP 397 % Cases won at PATAS	66.67%	54%	✓	↑	↑	60.47%	54%	✓	↑	↑	60.47%	54%	✓
SP 398 % Cases lost at PATAS	26.98%	21%	✗	↑	↓	29.79%	21%	✗	↓	↓	29.79%	21%	✗
SP 399 % Cases where council does not contest at PATAS	6.35%	25%	✓	↑	↑	10.62%	25%	✓	↑	↑	10.62%	25%	✓
SP 417 % Public Spaces CCTV cameras working	99.2%	95%	✓	↑	↑	98.21%	95%	✓	↑	↑	98.21%	95%	✓
Regulatory Services													
SP 041 % Service requests replied to in 5 working days (Regulatory Services)	92.7%	96%	⚠	↓	↓	94.31%	96%	✗	↓	↑	94.31%	96%	✗
SP 042 Income generation by Regulatory Services	£37,411	£20,000	✓	↓	↑	£187,830	£139,000	✓	↓	↓	£187,830	£139,000	✓
SP 111 No. of underage sales test purchases	Quarterly					20	23	✗	↓	↓	20	23	✗
SP 255 % licensing apps. determined within 28 days	Quarterly					97%	95%	✓	↑	↓	97%	95%	✓
SP 316 % Inspection category A,B & C food premises	Annual					NMTP	98	?	?	?	NMTP	97	?
SP 418 Annual average amount of Nitrogen Dioxide per m3	Annual					NMTP	40	?	?	?	NMTP	40	?
SP 419 Days Nitrogen Dioxide levels exceed 200 micrograms per m3	Quarterly					0	18	✓	↑	↑	0	18	✓
SP 420 Annual average amount of Particulates per m3	Annual					NMTP	40	?	?	?	NMTP	40	?
SP 421 Days particulate levels exceed 50 micrograms per m3	Quarterly					7	8	✓	-	-	7	8	✓
SP 422 % Food premises rated 2* or below	Quarterly					8.74%	15%	✓	↑	↑	8.74%	15%	✓

E&R Public Spaces

PI Code & Description	Aug 2017					2017/18					YTD Result	Annual YTD Target	YTD Status
	Value	Target	Status	Short Trend	Long Trend	Value	Target	Status	Short Trend	Long Trend			
Waste Services													
CRP 047 / SP 068 No. of refuse collections including recycling and kitchen waste missed per 100,000	DNR	75.00	?	?	?	DNR	75.00	?	?	?	DNR	75.00	?
SP 064 % Residents satisfied with refuse collection (annual) (ars)	Annual					NMTP	72%	?	?	?	NMTP	74%	?
SP 065 % Household waste recycled and composted (Monthly)	NMTP	42%	?	?	?	38.17%	42%	✗	↑	↑	38.17%	42%	✗
SP 066 Residual waste kg per household (Monthly)	NMTP	45	?	?	?	140.71	225	✓	↑	↑	140.71	225	✓

PI Code & Description	Aug 2017					2017/18					YTD Result	Annual YTD Target	YTD Status
	Value	Target	Status	Short Trend	Long Trend	Value	Target	Status	Short Trend	Long Trend			
SP 067 % Municipal solid waste sent to landfill (waste management & commercial waste) (Monthly)	NMTP	59%	?	?	?	52%	59%	✓	↑	↑	52%	59%	✓
SP 262 % Residents satisfied with recycling facilities (annual) (ars)	Annual					NMTP	70%	?	?	?	NMTP	74%	?
SP 354 Total waste arising per households (KGs) (Monthly)	NMTP	75	?	?	?	227.58	375	✓	↑	↑	227.58	375	✓
SP 407 % FPN's issued that have been paid (Monthly)	74%	68%	✓	↓	↑	74.2%	68%	✓	↑	↑	74.2%	68%	✓
Street Cleaning													
CRP 048 / SP 455 % of sites surveyed on local street inspections for litter that are below standard	9.06%	8.5%	⚠	↑	↑	10.49%	8.5%	⊘	↓	↓	10.49%	8.5%	⊘
CRP 049 / SP 059 No. of fly tips reported in streets and parks	603	700	✓	↑	↓	3,173	3,500	✓	↓	↑	3,173	3,500	✓
LER 058 % Sites surveyed on street inspections for litter (using NI195 system) that are below standard (KBT) (Quarterly)	Quarterly					13.37%	8.5%	⊘	↓	↓	13.37%	8.5%	⊘
SP 062 % Sites surveyed below standard for graffiti (Quarterly)	Quarterly					6.98%	5%	⊘	↓	↓	6.98%	5%	⊘
SP 063 % Sites surveyed below standard for flyposting (Quarterly)	Quarterly					2.56%	1%	⊘	↓	↓	2.56%	1%	⊘
SP 139 % Sites surveyed below standard for weeds (Quarterly)	Quarterly					13.37%	12%	⊘	↓	↓	13.37%	12%	⊘
SP 140 % Sites surveyed below standard for Detritus (Quarterly)	Quarterly					13.6%	13%	⊘	↓	↓	13.6%	13%	⊘
SP 269 % Residents satisfied with street cleanliness (annual) (ars)	Annual					NMTP	57%	?	?	?	NMTP	57%	?
SP 454 % of flytips removed within 24 hours (Monthly)	DNR	90%	?	?	?	DNR	90%	?	?	?	DNR	90%	?
Leisure													
SP 015 Income generated - Merton Active Plus activity (Monthly)	£12,756	£13,000	⚠	↑	↑	£33,118	£35,500	⊘	↓	↓	£33,118	£35,500	⊘
SP 251 Income from Watersports Centre (Monthly)	£135,220	£103,150	✓	↓	↑	£341,060	£308,360	✓	↑	↓	£341,060	£308,360	✓
SP 325 % Residents rating Leisure & Sports facilities Good to Excellent (annual) (ars)	Annual					NMTP	45.5%	?	?	?	NMTP	45.5%	?
SP 349 14 to 25 year old fitness centre participation at leisure centres (Monthly)	10,867	7,820	✓	↓	↑	51,998	43,148	✓	↓	↓	51,998	43,148	✓
SP 405 No. of Leisure Centre users (monthly)	78,312	68,000	✓	↓	↓	435,753	376,105	✓	↓	↓	435,753	376,105	✓
SP 406 No. of Polka Theatre users (Quarterly)	Quarterly					23,639	22,000	✓	↓	↓	23,639	22,000	✓
Parks													
SP 026 % of residents who rate parks & green spaces as good or very good (annual)	Annual					NMTP	75%	?	?	?	NMTP	74%	?
SP 027 Young peoples % satisfaction with parks & green spaces (annual)	Annual					NMTP	74%	?	?	?	NMTP	73%	?
SP 032 No. of Green Flags (annual)	Annual					NMTP	5	?	?	?	NMTP	5	?
SP 318 No. of outdoor events in parks (Monthly)	22	30	⊘	↓	↑	110	110	✓	↓	↓	110	110	✓
Transport													
SP 136 Average % time passenger vehicles in use (transport passenger fleet) (Annual)	Annual					NMTP	85%	?	?	?	NMTP	85%	?
SP 137 % User satisfaction survey (transport passenger fleet) (annual)	Annual					NMTP	97%	?	?	?	NMTP	97%	?

PI Code & Description	Aug 2017					2017/18					YTD Result	Annual YTD Target	YTD Status
	Value	Target	Status	Short Trend	Long Trend	Value	Target	Status	Short Trend	Long Trend			
SP 271 In-house journey that meet timescales (transport passenger fleet) (Annual)	Annual					NMTP	85%	?	?	?	NMTP	85%	?

Sustainable Communities

PI Code & Description	Aug 2017					2017/18					YTD Result	Annual YTD Target	YTD Status
	Value	Target	Status	Short Trend	Long Trend	Value	Target	Status	Short Trend	Long Trend			
Development and Building Control													
CRP 045 / SP 118 Income	228,634	175,000	✓	↑	↑	744,077	875,000	●	↓	↓	744,077	875,000	●
CRP 051 / SP 114 % Major applications processed within 13 weeks	100%	67%	✓	↑	↑	73.33%	67%	✓	↑	↑	73.33%	67%	✓
CRP 052 / SP 115 % of minor planning applications determined within 8 weeks	34.48%	66%	●	↓	↓	52.76%	66%	●	↓	↓	52.76%	66%	●
CRP 053 / SP 116 % of 'other' planning applications determined within 8 weeks (Development Control)	40.44%	85%	●	↓	↓	64.1%	85%	●	↓	↓	64.1%	85%	●
SP 040 % Market share retained by LA	44.05%	54%	●	↓	↓	47.98%	54%	●	↑	↓	47.98%	54%	●
SP 113 No. of enforcement cases closed	17	37	●	↑	↓	85	187	●	↓	↓	85	187	●
SP 117 % appeals lost	Quarterly					25%	35%	✓	↑	↑	25%	35%	✓
SP 380 No. of backlog enforcement cases	645	650	✓	↓	↓	645	650	✓	↓	↓	645	650	✓
SP 414 Volume of planning applications	377	370	✓	↑	↑	1,688	1,850	●	↓	↓	1,688	1,850	●
Future Merton													
SP 020 New Homes	Annual					NMTP	411	?	?	?	NMTP	411	?
SP 260 % Streetworks inspections completed	Quarterly					20.82%	36%	●	↓	↓	20.82%	36%	●
SP 327 % Emergency callouts attended within 2 hours	100%	98%	✓	↑	↑	99.33%	98%	✓	↓	↓	99.33%	98%	✓
SP 328 % Streetworks permitting determined	99.78%	98%	✓	↓	↓	99.81%	98%	✓	↑	↑	99.81%	98%	✓
SP 391 Average number of days taken to repair an out of light street light	Quarterly					1.16	3	✓	↑	↑	1.16	3	✓
SP 468 Footway & Carriageway condition - unclassified roads non-principal defectiveness condition indicator	Annual					NMTP	95%	?	?	?	NMTP	95%	?
SP 475 Number of publically available Electric Vehicles Charging Points available to Merton Residents	Annual					NMTP	30	?	?	?	NMTP	30	?
SP 476 Number of business premises improved	Annual					NMTP	10	?	?	?	NMTP	10	?
Property													
SP 024 % Vacancy rate of property owned by the council	Quarterly					0.2%	3.3%	✓	↑	↑	0.2%	3.3%	✓
SP 025 % Debt owed to LBM by tenants inc businesses	Quarterly					10.7%	8%	●	↓	↓	10.7%	8%	●
SP 386 Property asset valuations	Annual					NMTP	150	?	?	?	NMTP	150	?

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Sustainable Communities Work Programme 2017/18

This table sets out the Sustainable Communities Panel Work Programme for 2017/18; the items listed were agreed by the Panel at its meeting on 4 July 2017. This Work Programme will be considered at every meeting of the Panel to enable it to respond to issues of concern and incorporate reviews or to comment upon pre-decision items ahead of their consideration by Cabinet/Council.

The work programme table shows items on a meeting-by-meeting basis, identifying the issue under review, the nature of the scrutiny (pre-decision, policy development, issue specific, performance monitoring, partnership related) and the intended outcomes.

Chair: Cllr Abby Jones

Vice-chair: Cllr Daniel Holden (also performance monitoring lead)

Scrutiny Support

For further information on the work programme of the Sustainable Communities Scrutiny Panel please contact: -

Annette Wiles, Scrutiny Officer

Tel: 020 8545 4035; Email: annette.wiles@merton.gov.uk

For more information about overview and scrutiny at LB Merton, please visit www.merton.gov.uk/scrutiny

Meeting date: 4 July 2017 (*Deadline for papers: 12pm, 26 June 2017*) **COMPLETE**

Scrutiny category	Item/issue	How	Lead member and/or lead officer	Intended outcomes
Performance monitoring	Merton's response to the Grenfell Tower fire	Verbal update	Simon Williams, Director for Community and Housing	To allow members to ask questions about Merton's response.
Executive oversight	Cabinet Member priorities	Verbal update	<ul style="list-style-type: none"> Community and Culture Regeneration, Environment and Housing 	To allow members to understand current priorities and consider how these should inform the work programme.
Performance monitoring	Performance monitoring	Basket of indicators plus verbal report	<ul style="list-style-type: none"> Chris Lee, Director of Environment and Regeneration Simon Williams, Director for Community and Housing 	To highlight to the Panel any items of concern where under performance is evident and for the Panel to make any recommendations or request additional information as necessary.
Scrutiny review	Facilities for physical activity in children's playgrounds	Written report	Doug Napier, Greenspaces Manager and Hilina Asrress, Senior Public Health Principal	To understand how these departments are working together to maximise the benefit provided by Merton's playgrounds for children's health.

Performance monitoring/scrutiny review	South London Waste Partnership – Phase C <ul style="list-style-type: none"> Update report Ride along 	<ul style="list-style-type: none"> Written update report Verbal update on ride along 	<ul style="list-style-type: none"> Graeme Kane, Assistant Director, Public Space, Contracting and Commissioning Cllr John Sargeant 	To understand performance since the contracts were let and to undertake a scrutiny review of the service in another borough to inform the rollout of the service in Merton.
Setting the work programme	Agreeing the work programme for 2017/18	Written report	Annette Wiles, Scrutiny Manager	To enable the Panel to agree the draft 2017/18 work programme.

Meeting date: 5 September 2017 (*Deadline for papers: 12pm, 25 August 2017*) **COMPLETE**

Scrutiny category	Item/issue	How	Lead member and/or lead officer	Intended outcomes
<u>Scrutiny review IN PARTNERSHIP WITH CYP</u>	Housing deep dive: <ul style="list-style-type: none"> Provision for care leavers and homeless Progress against the housing supply task group recommendations Safety issues Local Authority Property Co presentation 	<ul style="list-style-type: none"> Housing paper Workshops Update report on the housing supply task group Presentation on the Local Authority Property Co 	<ul style="list-style-type: none"> Steve Langley (as previously provided to CYP) Officers from Housing, <i>futureMerton</i> and Children Schools and Family to support both workshops. Steve Langley and James McGinlay James McGinlay and Paul McGary 	To allow the Panel to focus in depth on the issue of housing in Merton.

Setting the work programme	Work programme 2017/18	Written report	Annette Wiles, Scrutiny Officer	To amend/agree the Panel's work programme and accommodate any pre-decision or other items that the Panel may wish to consider.
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Meeting date: 11 October 2017 (*Deadline for papers: 12pm, 2 October 2017*)

Scrutiny category	Item/issue	How	Lead member and/or lead officer	Intended outcomes
Scrutiny review	Call- in: proposals for improving parking facilities in selected borough parks	Written report	<ul style="list-style-type: none"> • Graeme Kane, Assistant Director, Public Space, Contracting and Commissioning • Doug Napier, Leisure and Culture Greenspaces Manager 	<ul style="list-style-type: none"> • Refer the decision back to the Cabinet Members for Regeneration, Environment and Housing and Community and Culture for reconsideration; or • Determine that the matter is contrary to the policy and/or budget framework and refer the matter to Full Council; or • Decide not to refer the matter back to the Cabinet Members for Regeneration and ,

				Environment and Housing and Community and Culture, in which case the decision shall take effect immediately.
Performance monitoring	Performance monitoring	Basket of indicators plus verbal update	<ul style="list-style-type: none"> • Chris Lee, Director of Environment and Regeneration • A representative from C&H 	To highlight to the Panel any items of concern where under performance is evident and for the Panel to make any recommendations or request additional information as necessary.
Performance monitoring	Eastern Electric post event performance update	Written report	<ul style="list-style-type: none"> • Graeme Kane, Assistant Director, Public Space, Contracting and Commissioning 	To understand the performance achieved by this new event held in Morden Park.
Pre-decision scrutiny	Local plan	Written report	<ul style="list-style-type: none"> • James McGinlay, Assistant Director – Sustainable Communities • Paul McGarry, Head of <i>futureMerton</i> • Tara Butler, Programme Manager (deputy FM manager) 	The core strategy will be refreshed toward the end of 2017 and in parallel with the Mayor's plan. This item will enable members to be consulted prior to proposals going to Cabinet for approval.

Executive oversight	Christmas parking update report	Verbal	<ul style="list-style-type: none"> • John Hill, Assistant Director – Public Protection • Paul Walshe, Head of Parking and CCTV Services 	The potential to make changes to how the free Christmas parking scheme operates in the borough was suggested through the budget process last year. This is to provide members with an update on why no changes will be made to the scheme.
Setting the work programme	Work programme 2017/18	Written report	Annette Wiles, Scrutiny Officer	To amend/agree the Panel's work programme and accommodate any pre-decision or other items that the Panel may wish to consider.

PTLC: SCHEDULED FOR 17 OCTOBER 2017

Meeting date: 2 November 2017 (*Deadline for papers: 12pm, 25 October 2017*)

Scrutiny category	Item/issue	How	Lead member and/or lead officer	Intended outcomes
Pre-decision scrutiny	Budget/business plan scrutiny (round 1)	Written report	<ul style="list-style-type: none"> • Chris Lee, Director of Environment and Regeneration • Hannah Doody, 	To discuss and comment on the Council's budget proposals at phase 1.

			Director for Community and Housing <ul style="list-style-type: none"> • Caroline Holland, Director of Corporate Services 	
Performance monitoring	South London Waste Partnership – Phase C performance monitoring	Written report	Graeme Kane, Assistant Director, Public Space, Contracting and Commissioning	To verify the performance of the services now they have both been let including the financial savings to be realised by the Council. It is recommended that the report reflect the motion agreed by Full Council in Sept 2016.
Pre-decision scrutiny	Morden re-development	Written report	<ul style="list-style-type: none"> • James McGinlay, Assistant Director – Sustainable Communities • Paul McGarry, Head of <i>futureMerton</i> • Eben Van Der Westhuizen, Policy Planner 	The core strategy will be refreshed toward the end of 2017 and in parallel with the Mayor of London's plan. This item will enable members to be consulted prior to proposals going to Cabinet for approval.
Scrutiny review IN PARTNERSHIP WITH THE COMMISSION	Public space protection orders	Written report	Doug Napier, Greenspaces Manager	To allow members to understand how these will work.

Scrutiny review	Crossover task group – draft final report	Written report	The chair of the task group (Cllr David Chung)	To give the Panel the opportunity to consider the findings and agree the recommendations of the task group before these are taken to Cabinet for its approval.
Setting the work programme	Work programme 2017/18	Written report	Annette Wiles, Scrutiny Officer	To amend/agree the Panel's work programme and accommodate any pre-decision or other items that the Panel may wish to consider.

Meeting date: 10 January 2018 (*Deadline for papers: 12pm, 2 January 2018*)

Scrutiny category	Item/issue	How	Lead member and/or lead officer	Intended outcomes
Executive oversight	Cabinet Member priorities	Verbal update	Street Cleanliness and Parking	To allow members to understand current priorities and consider how these should inform the work programme.
Performance monitoring	Performance monitoring	Basket of indicators plus verbal update	<ul style="list-style-type: none"> Chris Lee, Director of Environment and Regeneration A representative from C&H 	To highlight to the Panel any items of concern where under performance is evident and for the Panel to make any recommendations or

				request additional information as necessary.
Pre-decision scrutiny	Budget and business planning (round 2)	Report	<ul style="list-style-type: none"> Chris Lee, Director of Environment and Regeneration Hannah Doody, Director for Community and Housing Caroline Holland, Director of Corporate Services 	To comment on the budget and business plan proposals at phase 2 and make any recommendations to the Commission to consider and co-ordinate a response to Cabinet.
Performance monitoring	Clarion Housing Group: repairs and regeneration	Responses to members' questions to be printed as part of the agenda	Representatives from Clarion Housing Group will be invited to attend the session and answer member questions.	This session will be used to focus on Clarion's record on repairs and regeneration following on from the company's appearance before the Panel in Sept and Nov 2016 (prior to the merger).
Performance monitoring	Merton Adult Education	<ul style="list-style-type: none"> Written report <u>Visit to South Thames College (25 January 2018)</u> 	Anthony Hopkins, Head of Libraries and Culture Services	To give the Panel the opportunity to assess the performance of Merton's Adult Education service after a full academic year of operation under the commissioning model and following re-inspection by Ofsted.

Scrutiny review	Air Quality task group – draft final report.	Written report	The chair of the task group (TBC)	To give the Panel the opportunity to consider the findings and agree the recommendations of the task group before these are taken to Cabinet for its approval.
Scrutiny review	Commercialisation task group – action plan review	Written report	Chris Lee, Director of Environment and Regeneration	For the Panel to monitor the implementation of the recommendations it made and were accepted by Cabinet.
Setting the work programme	Work programme 2017/18	Written report	Annette Wiles, Scrutiny Officer	To amend/agree the Panel's work programme and accommodate any pre-decision or other items that the Panel may wish to consider.

Meeting date: 21February 2018 (*Deadline for papers: 12pm, 13 February 2018*)

Scrutiny category	Item/issue	How	Lead member and/or lead officer	Intended outcomes
Performance monitoring	Performance monitoring	Basket of indicators plus verbal update	<ul style="list-style-type: none"> Chris Lee, Director of Environment and Regeneration A representative from C&H 	To highlight to the Panel any items of concern where under performance is evident and for the Panel to make any recommendations or request additional

				information as necessary.
Performance monitoring	Libraries and heritage annual report	<ul style="list-style-type: none"> • Written report • <u>Visit to Colliers Wood Library (15 February 2018)</u> 	Anthony Hopkins, Head of Library and Heritage Services	To provide the annual report on the libraries service and to inform members of any proposed future development of the service.
Pre-decision scrutiny	South London Waste Partnership – Phase C new service provision	<ul style="list-style-type: none"> • Written report 	Graeme Kane, Assistant Director, Public Space, Contracting and Commissioning	To consult with members at the point that the new service is being prepared for implementation.
Performance monitoring	Development and planning control	<ul style="list-style-type: none"> • Written report 	James McGinlay, Assistant Director – Sustainable Communities	Members have ongoing concerns regarding staffing levels in the enforcement team. The report will focus on operational capacity, performance and challenges facing the service.
Scrutiny review	Crossovers task group – Cabinet response and action plan	Written report	<ul style="list-style-type: none"> • Paul McGarry, head of <i>futureMerton</i> • Steve Cooper, Principal Highway Officer 	To provide the Panel with a response to the report and recommendations of the crossovers task group following Cabinet consideration.

Scrutiny review	Monitoring the implementation of the recommendations of the housing supply task group	Written report	<ul style="list-style-type: none"> • Steve Langley, Head of Housing Needs and Strategy • James McGinlay, Assistant Director – Sustainable Communities 	For the Panel to monitor the implementation of the recommendations it made and were accepted by Cabinet.
Setting the work programme	Work programme 2017/18	Written report	Annette Wiles, Scrutiny Officer	To amend/agree the Panel's work programme and accommodate any pre-decision or other items that the Panel may wish to consider.

Meeting date: 20 March 2018 (*Deadline for papers: 12pm, 12 March 2018*)

Scrutiny category	Item/issue	How	Lead member and/or lead officer	Intended outcomes
Performance monitoring	Performance monitoring	Basket of indicators plus verbal report	<ul style="list-style-type: none"> • Chris Lee, Director of Environment and Regeneration • A representative from C&H 	To highlight to the Panel any items of concern where under performance is evident and to make any recommendations or request additional information as necessary.
Pre-decision scrutiny	Highways and maintenance contract	Written report	James McGinlay, Assistant Director – Sustainable Communities	Work on re-letting the contract will begin in September 2018. The Panel will therefore

				have the opportunity to comment on proposals before the start of this work and before a recommendation is made to Cabinet.
Performance monitoring	ANPR	Written report	John Hill/Paul Walshe	To monitor performance 18 months after installation.
Performance monitoring	Town centre regeneration	Presentation	Paul McGarry, Head of <i>futureMerton</i>	To provide a progress update on the delivery of the town centre regeneration programme.
Scrutiny review	Air quality task group – Cabinet response and action plan	Written report	Chris Lee, Director of Environment and Regeneration	To provide the Panel with a response to the report and recommendations of the air quality task group following Cabinet consideration of its report.
Performance monitoring	Diesel levy implementation	Written report	Chris Lee, Director of Environment and Regeneration	To monitor the effect of the diesel levy close to a year after its implementation.
Scrutiny review	Topic suggestions 2018/2019	Written report	Annette Wiles, Scrutiny Officer	To seek suggestions from the Panel to inform discussions about the Panel's 2018/19 work programme

- Leisure centres
- Wimbledon and Crossrail2

Forward Plan items

Transfer of Wandsworth Regulatory Services staff to Merton

Delegated approval sought for (1) the transfer of Wandsworth Regulatory Services staff to Merton on 1st November 2017 and (2) the implementation of a Section 113 agreement between Merton, Wandsworth and Richmond authorising staff to make licensing decisions on behalf of Wandsworth and Richmond.

Decision type: Key

Decision status: For Determination

Notice of proposed decision first published: 22/09/2017

Decision due: 1 Nov 2017 by Director of Environment and Regeneration

Lead member: Cabinet Member for Street Cleanliness and Parking

Contact: Paul Foster, Head of the Regulatory Services Partnership Email: paul.foster@merton.gov.uk.

Delivery of the regeneration of Morden town centre

Recommendations regarding governance structures and the procurement routes to appointment a development partner for the delivery of the regeneration of Morden town centre.

Decision type: Key

Reason Key: Affects more than 1 ward;

Decision status: For Determination

Notice of proposed decision first published: 08/09/2017

Decision due: 13 Nov 2017 by Cabinet

Lead member: Cabinet Member for Regeneration, Environment and Housing

Lead director: Director of Environment and Regeneration

Contact: Eben VanDerWesthuizen, Policy planner Future Merton Email: Eben.VanDerWesthuizen@merton.gov.uk.